CITY OF NASHUA ASSESSING DEPARTMENT MONTHLY MONITOR

May 30, 2020 Volume 10

Mailing Address: PO Box 2019 Nashua. NH 03061 Phone: 603-589-3040 Fax: 603-589-3079 Email:Assesshelp@nashuanh.gov Hours: Monday -Friday 8 a.m. - 5 p.m.

Website: https://www.nashuanh.gov/150/Assessing-Department

IMPORTANT DATES

Board of Assessors Meetings

June 4th
Regular Meeting
9:00 – 11:00 am

June 25^{th*}
Regular Meeting
9:00 – 11:00 am

* Last Thursday instead of 3rd Thursday in June to accommodate July 1st statutory deadline.

Note: In accordance with the Governor's Emergency Order, Board Members and Staff will be participating remotely. The meeting will be aired on Ch. 16.

Number for someone to listen to the meeting is as follows:

Conference Bridge Number (978) 990-5298
Access Code. 273974
Note: this is a listen only phone bridge
The telephone number to call if people can't hear:
603-821-2049

New Assessing Temporary COVID19 Procedures Building Permits & Abatements

Due to the Covid-19 pandemic the Board of Assessors, on May 21st, approved temporary procedures for the inspection of properties that have open building permits and those properties whose owners filed for abatements.

Building Permits: In lieu of conducting interior inspections following improvements described in building permits, we are mailing homeowners a questionnaire that they can answer, sign and return to the Assessing Department in the self-addressed envelope provided. We also ask that, if possible, homeowners provide photos of the work completed. Photos of interior work can be emailed to us at assesshelp@nashuanh.gov, please be sure to include your name address & account number. Once this signed form is returned, an assessor will contact you via telephone to review the information about your property.

Exterior inspections will be conducted in the usual manner. Assessors will inspect the exterior of any additions, wood decks, inground pools, etc., and take necessary measurements.

Abatements: Residents who filed for an abatement of their 2019 property tax will also receive a questionnaire to be filled out, along with a copy of their property record card and a self-addressed envelope. Residents need to review their property record card to verify the information on it, fill out the questionnaire, then return the questionnaire in the envelope provided. It is important that this questionnaire be returned to the Assessing Department as soon as possible so that the abatement application can be processed. An assessor will contact you via telephone to review all information about your property and also inform the resident the approximate time they will conduct an exterior inspection only.

Residents are encouraged to contact the Assessing Department at (603) 589-3040 or email them at <u>assesshelp@nashuanh.gov</u>, if they have any questions or need help with the questionnaires.

FY2020-2022 Full Measure & List Update

Based upon the recommended social distancina protocols established by the **Center for Disease** Control, the City amended the contract with Vision **Government Solutions** for the 2020-2022 Full **Revaluation and** suspended interior inspections effective March 16th. When it is safe to do so, Vision will contact the property owner by mail and schedule an interior inspection. Vision will continue to conduct exterior inspections only. You may gather more information about the **Full Revaluation** project on a direct link at https://www.nashuan h.gov/1285/2022-Full-**Measure-List-**Appraisal-and-Rev or at the Assessing Department page of the City website. Weekly updates from **Vision Government** Solutions may also be found on this page.

Exemption and Credits Update

The City of Nashua continues to actively monitor the evolving health situation regarding the COVID-19 Pandemic and is deeply committed to the health and safety of our residents. Based on recommended social distancing protocols established by the Center for Disease Control, our office is modifying the way we gather information to process 2020 Exemption Applications. If you have applied for an exemption through the Assessing Department, forms that need to be signed by applicants for any credit or exemption they have applied for will be mailed out. Please respond promptly by signing and returning the forms to us as soon as possible.

July 1st Deadline

The Assessing Department is currently working diligently on applications received for the Elderly, Disabled, Blind, Solar, Improvements for Persons with Disabilities, Charitable, Religious and Educational exemptions, and Veterans' Credits. These applicants will get a response, by way of Form PA-35 by July 1, 2020. This letter will state whether or not the application was approved. Abatement applicants will a receive status letter. The tax bill that is due on July 1st is still due then. Please make sure to pay it before July 1st in order to avoid any interest accrual. If approved the exemption/credit will be applied on the December tax bill and the tax office will refund any overpayment, if warranted, will be done after the December tax bills go out.

Address Changes

Mailing address changes can be made by the current owner by contacting the Assessing Department in writing. There is a form on our website, https://www.nashuanh.gov/173/Change-of-Address, or a simple address change letter with the property address, account number phone number and new mailing address. . Please make sure that the property owner's signature is included. These may be submitted via email at assesshelp@nashuanh.gov, mailed to City of Nashua, Assessing Department, PO Box 2019, Nashua, NH, 03061-2019 or faxed to 603-589-3079.

THE ASSESSING "MONTHLY MONITOR":

We will be issuing updates monthly to our residents in our Monthly Newsletter.

To sign up please visit the Assessing page on the Nashua city website:

www.nashuanh.gov/assessing.